

SHOPIFY FOR ZENDESK®

INTEGRATIONS BY FAYE

Organizations can unify their data sources – CRM, Helpdesk, and e-commerce systems – into a 360-degree view of your customers with Flare’s Shopify integration for Zendesk®

Flare’s Shopify integration for Zendesk allows organizations to unify their data sources – CRM, Helpdesk, and e-commerce systems – into a 360-degree view of your customers. Once unified, this data can be leveraged more effectively so agents increase their efficiency, sales representatives understand your prospects better, and managers gain access to more comprehensive reporting.

Flare enables your agents to focus on what matters, never again missing any important aspect of your client’s inquiries. If you want to surface and manipulate your e-commerce data from Shopify directly within Zendesk, Flare by Faye is your solution.

THE SHOPIFY FEATURES IN ZENDESK

- Order history display.
- Total spent ticket field.
- Update Shopify info.
- Multistore support.

FEATURES & BENEFITS

- Improve efficiency by eliminating the need for employees to change between platforms.
- Decrease license costs by providing relevant data and actions to agents in one single platform.
- Keep your team up-to-date by pulling information directly from the Shopify API and displaying it across Zendesk Sell and Support.
- Ensure your systems are connected by sending any changes made by your agents back to your Shopify instance.