Faye Completes Service Organization Control (SOC) 2 Type 2 Certification

Faye, a global leader in software strategy, deployment, integrations, and ongoing management for mid-market and enterprise organizations, today announced the successful completion of its Service Organization Control (SOC) 2 Type 2 Certification. A widely recognized auditing standard developed by the American Institute of Certified Public Accounts (AICPA), SOC 2 compliance confirms Faye's controls and processes meet AICPA Trust Service Criteria, verified through an in-depth independent audit as they relate to security, availability, and confidentiality of Faye's platform, products, and services.

WOODLAND HILLS, Calif. ([PRWEB](#)) July 06, 2022 -- Faye, a global leader in software strategy, deployment, integrations, and ongoing management for mid-market and enterprise organizations, today announced the successful completion of its Service Organization Control (SOC) 2 Type 2 Certification. A widely recognized auditing standard developed by the American Institute of Certified Public Accounts (AICPA), SOC 2 compliance confirms Faye's controls and processes meet AICPA Trust Service Criteria, verified through an in-depth independent audit as they relate to security, availability, and confidentiality of Faye's platform, products, and services.

The SOC 2 Type 2 audit, conducted by Insight Assurance provides a thorough review of how Faye's internal controls affect the security, availability, and processing integrity of the systems it uses to process users' data, and the confidentiality and privacy of the information processed by these systems. This independent validation of security controls is crucial for customers in highly regulated industries.

"Obtaining the SOC 2 Type 2 certification reinforces our ongoing commitment to the security, availability, and processing integrity of all of our supported applications and our services, " said David Faye, CEO of Faye. "One of our core values is to Take Care of Our Clients, and this achievement allows our clients to feel confident that we are making every investment to establish and maintain the highest level of security and compliance. It also enhances our offerings in health care and other industries where compliance is a requirement."

In addition to SOC 2 compliance, Faye is also making a number of enhancements to its infrastructure by adding in additional layers of redundancy and processes and procedures for enhanced security.

"Congratulations to the Faye team for their investment in IT security and infrastructure," said Christina Cacioppo, Vanta CEO. "Their SOC2 achievement really speaks to their commitment to overall IT infrastructure security."

To learn more about Faye's healthcare industry services, visit https://fayedigital.com/healthcare/.

About Faye

Faye is a global leader in software strategy, deployment, integrations, and ongoing management for mid-market to enterprise organizations, working with customers in over 25 countries to integrate SugarCRM, Zendesk, Salesforce, HubSpot, Asana, and more into complex tech stacks.

An Inc. 5000 award winner nine years in a row, Faye is an experienced CRM, CX, and bot advisor, trusted by customers and channel partners alike. They were recognized as the 2022 SugarCRM President's Club Partner of the Year and as the 2022 Zendesk Vertical Solutions Partner of the Year.

The Faye Team's depth of expertise is showcased through a library of custom-built software enhancements, tools, and integrations utilized by thousands of users every day. Faye helps their customers leverage the full, hidden potential of their software stack, driving software returns of up to 10x.

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Online Web 2.0 Version
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