From Support to Supply: Zendesk + NetSuite Integration

Effortlessly connect Zendesk and Oracle NetSuite with the Zendesk NetSuite Integration by Faye, enhancing your CX platform with powerful ERP functionalities to optimize both customer engagement and operational processes.

By syncing NetSuite customers to Zendesk organizations, you can streamline support and billing processes enabling agents to quickly resolve inquiries with direct access to NetSuite's invoice history within Zendesk. With the Zendesk NetSuite Integration, you can enhance customer satisfaction and free up valuable time—letting you focus more on growth and less on manual tasks.

Schedule a Consultation →

✓

Improved Customer Service

Provide faster, more personalized support with integrated customer and contact information.

✓

Increased Operational Efficiency

Reduce manual data entry and administrative overhead, freeing staff to focus on more value-added activities.

✓

Better Financial Data Accessibility:

Enable agents to quickly address and resolve billing queries with instant access to NetSuite's invoice history within Zendesk.

What You Get

### One-Way Sync from NetSuite Customers to Zendesk Organizations

Automatically updates Zendesk organization records with customer data from NetSuite.

Bi-Directional Sync Between NetSuite Contacts and Zendesk Users

Ensures any updates to contact information in NetSuite or Zendesk are reciprocally updated in the other system.

One-Way Sync from NetSuite Invoice History to Zendesk Custom Invoice History Window

Allows access to invoice history from NetSuite directly within Zendesk through a custom-designed invoice history interface.
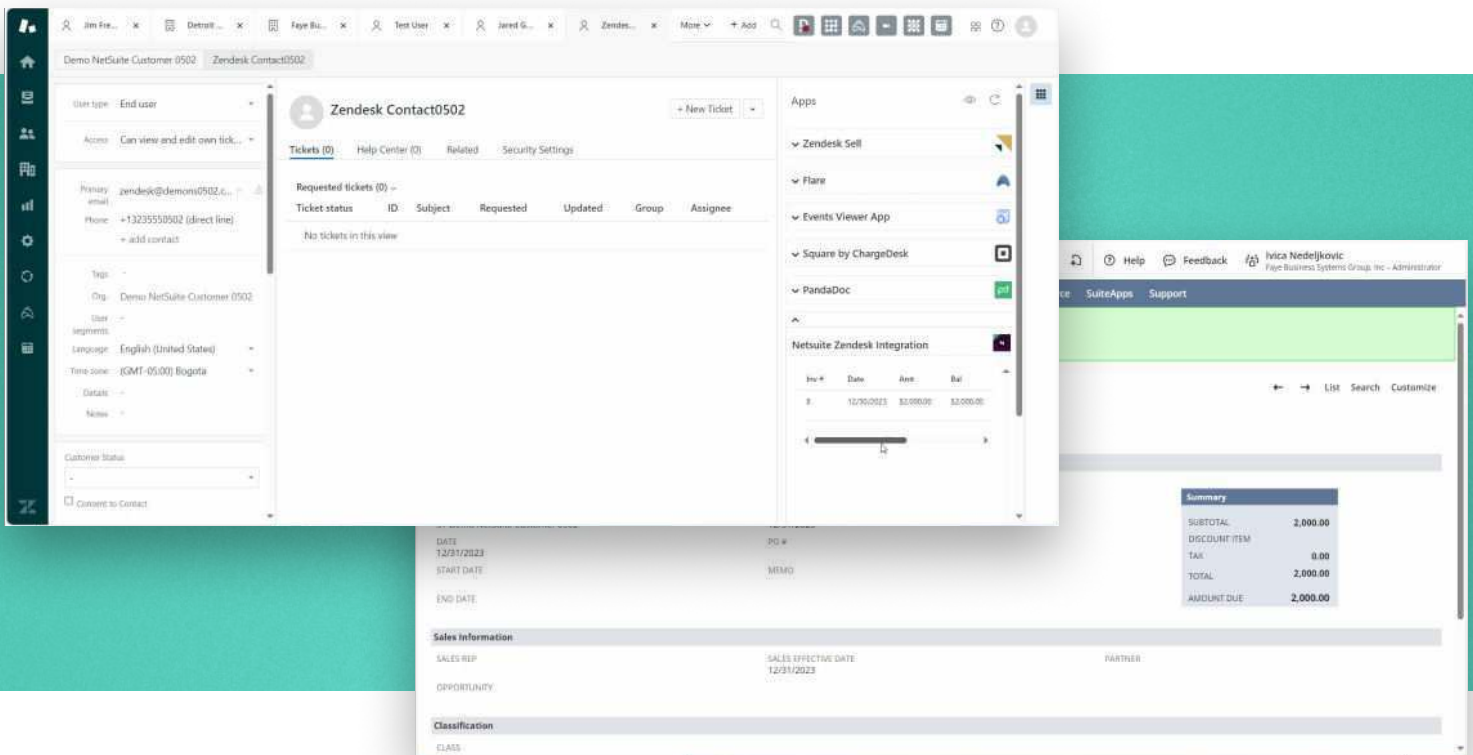
Ready to get started?

Connect with an expert to discuss how you can say goodbye to manual calls with our Zendesk NetSuite Integration.

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