

# Freshen Up Your Software Suite

Managing disparate CX and ERP systems is becoming increasingly complex and costly, often creating data siloes, duplication, and inconsistencies. With the Freshdesk NetSuite Integration by Faye, you get all the features and functionalities you love about Oracle NetSuite directly in Freshdesk.

With our Freshdesk and NetSuite integration, users can effortlessly sync NetSuite customers, contacts, and sales history with Freshdesk in real-time, resulting in streamlined processes, automated tasks, and increased productivity.

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## Optimized Operations

Reduce support ticket times, increasing customer satisfaction and brand loyalty



## Improved Accuracy

Eliminate tedious manual information entry, reducing errors and improving data quality



## Enhanced Customer Service

Empower customer support teams with real-time data, enhancing customer service and fostering stronger client relationships

# What You Get

## Bi-Directional Data Flow

Seamlessly synchronize contacts between Freshdesk and NetSuite, ensuring your customer data is always up to date in both systems.

## Tailored Integration

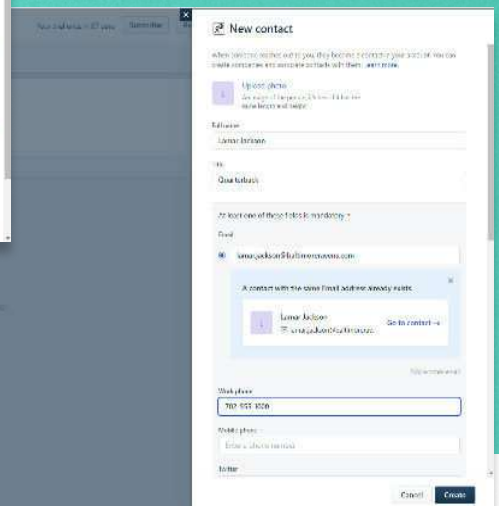
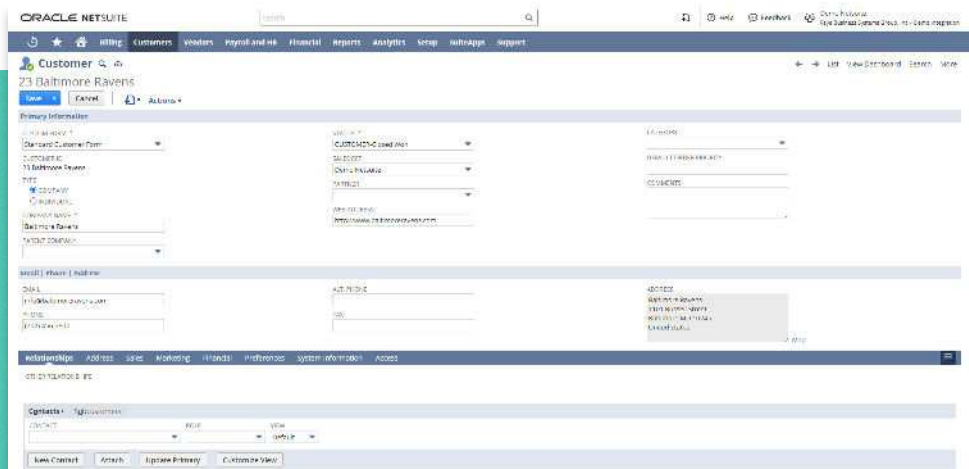
Customize our integration to fit your exact needs, from custom fields to unique data structures.

## Synced Customers, Contacts, and Sales History

Prevent data inconsistencies and ensure accuracy for better decision-making.

## Real-Time Synergy

Instant synchronization for up-to-the-minute, accurate data to ensure you always have the most current information at your fingertips.



## Ready to get started?

Connect with an expert to discuss how you can freshen up your software suite with our Freshdesk NetSuite integration!

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